

Eric
Imboden

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I have a passion for technology, and I specialize in its practical application to business and personal needs. I believe technology must be as usable as it is useful and that it should supplement – not supplant – human creativity and personal interaction. I support open standards, and I attempt to use systems that utilize them when possible. I value people and encourage diversity of thought, honesty, integrity, collaboration, and open communication.

Education

B.A., Technical Writing (specialty in Computer Technologies)
1991 – Purdue University, West Lafayette, IN

Skills
Summary

Leadership & Mentoring

- Strategic, long-range, big-picture thinking
- Emphasis on Cross-team/function collaboration and optimization
- Strong focus on customer engagement and success
- “Teach...don’t tell” leadership style

Internet Technologies

- Web design/development (HTML, CSS, jQuery)
- Content Management Systems
- Web-based application design/development
- Search Engine Optimization (Analytics, OG meta tags, Social Media optimization)

Programming/Development Languages

- HTML/XHTML
- Javascript
- PHP
- Python

Technical Writing, Training, & Documentation

- End-user documentation (printed manuals, online help, training materials)
- Process/project documentation
- System Validation

Productivity Software

- Office applications
- Graphic design
- Video/Audio editing
- Open source productivity software stack (LibreOffice, Gimp, Inkscape, Scribus)

Operating Systems

- Unix/Linux
- Windows
- MacOS

Servers

- Web servers (Apache, NginX, IIS)
- Database servers (MySQL, MariaDB, Oracle, PostgreSQL)
- E-Learning platforms (Moodle, BrightSpace)
- Wiki systems (DokuWiki, MediaWiki)
- Cloud storage (NextCloud/OwnCloud, Box, OneDrive)

Employment Highlights	Eric Imboden • 820 S Pearl St, Thorntown, IN 46071 317.502.5834 • ericimboden@gmail.com • eimboden@purdue.edu
Jun '15 – present	Academic IT Specialist, Department of Entomology – Purdue University, West Lafayette, IN <ul style="list-style-type: none"> • Oversee all aspects of selection, implementation, and use of technology in office, laboratory, and classroom settings throughout the department • Support legacy systems and develop/maintain new systems as needed, including web-based database systems, Content Management systems, E-Learning platforms, and remote work/meeting platforms • Coordinate with College- and University-level IT on hardware (desktop, laptop, printing, telecom, etc.) acquisitions, deployment, support, and training • Manage, mentor, and lead other IT personnel in the department, including full-time web/graphics designer, part-time web developer, and various student developers
Sep '10 – Jun '15	Web Administrator, Physics and Statistics – Purdue University, West Lafayette, IN <ul style="list-style-type: none"> • Designed new and/or maintained existing web and database resources (internal and external) for Purdue's departments of Physics and Statistics • Extensive use of HTML, PHP, CSS, and JavaScript/jQuery • Developed and/or maintained departments' database resources (Access, MySQL, etc.) • Maintained existing and implemented new Content Management systems as needed (ModX, WordPress, Cascade, Drupal, etc.) • Developed web and print graphics/documents (raster, vector, PDF, GIMP, Inkscape, Adobe tools, etc.)
Sep '07 – present	Technology Consultant - Common Context, LLC - Thorntown, IN <ul style="list-style-type: none"> • Internet/Web consulting and hosting • Technical writing, documentation, validation, training materials
Nov '00 – Dec '07	Sr. Systems Analyst - Eli Lilly and Company - Indianapolis, IN <ul style="list-style-type: none"> • Tier 3 browser and internet client support for 50,000+ users worldwide • Member of Internet Services Group responsible for Lilly's Unix-based Internet server environment, proxy servers, and internet-related client tools • Developed global proxy configuration script to dynamically direct users to closest proxy server depending on IP range • Developed and maintained internal ActiveX Object Store to allow only approved ActiveX controls to load on Lilly PCs • Evaluated, documented, and helped implement monthly Microsoft Security patches
Jul '98 – Nov '00	Independent Consultant - ImPowered Technologies - Thorntown, IN <ul style="list-style-type: none"> • Internet-related projects for central Indiana firms • Web server installation, web development, database development/integration • Project to support migration of 40,000+ users from Netscape to IE transitioned to full-time employment at Eli Lilly and Company
Nov '97 – Jul '98	Sr. Consultant - Integrated Information Technologies - Indianapolis, IN <ul style="list-style-type: none"> • Technical Writing and internet-related projects for central Indiana firms
Oct '92 – Nov '97	Sr. Consultant - Dome Systems/Ernst & Young, LLP - Indianapolis, IN <ul style="list-style-type: none"> • Developed end-user documentation, online help, project life-cycle management documents, RFI/RFP documents, etc. for major Indiana-based and other regional firms
Jun '91 – Oct '92	Technical Writer - Physician's Practice Management - Indianapolis, IN
Aug '89 – Apr '91	Technical Writer, Manager of Customer Support - Network Synergies - West Lafayette, IN